

## Copyright

- All photography on this site is the copyright of Dafydd ap Pedr and must not be copied or reproduced in any way without his permission.
- The photographs contained in our publications are the copyright of the persons as stated.
- All products of Nature Observations and their contents are copyright of Nature Observations © 2021. All rights reserved.
- Our products are provided to you for your own personal, strictly non-commercial use only. Accordingly, you agree that you will not copy, reproduce, alter, modify, create derivative works, or publicly display any content from our products, except for your own personal, non-commercial use.

You are more than welcome to:

Save the files on your computer and print off copies for yourself whenever you would like.

Link directly to our site, [www.natureobservations.weebly.com](http://www.natureobservations.weebly.com) to share our products with others.

Write blog posts showing images of your students using our files as long as proper credit to Nature Observations is given.

**You may not** do any of the following:

- Host any of our products on your own or other sites.
- Alter or sell any of our products.
- Sell products to make a profit: all products are for personal use only. Use our items for sale or profit. ~ i.e. print them off, laminate them and sell them to others, or transmit or store any resources on any other website or other form of electronic retrieval system. All products are copyright protected. Not to be distributed, transferred, or shared in any form.
- Use the products to sell a product or service;
- Use the product to increase traffic to your web site for commercial reasons, such as advertising sales.
- Place the products in public areas

Any use of the downloads that infringes upon the intellectual property rights of Nature Observations or that is for commercial purposes will be

investigated, and the owner shall have the right to take appropriate civil and criminal legal action.

## Guarantee

- We aim to give 100% satisfaction with our products. If for any reason you are not happy, please [contact us](#) with your complaint. If you receive a product of ours that is faulty or damaged, we will willingly replace it.

## Terms of Use

1. Please understand that we are a small, **not-for-profit**, family business, running Nature Observations in our spare time, which includes both writing the magazines and doing the office work. Please be patient with us,
2. Please note that your subscription is intended for your family alone, and we ask you not to pass it on to any non-subscribers. If others wish to have a copy or subscribe, please direct them to this website.
3. It is essential that the GDPR form [here](#) is completed and submitted before you make any payment, or we will not be able to send you any magazines.
4. Once you have taken out a subscription via PayPal, **payments will be taken annually**. You may stop automatic payments by cancelling your subscription before the next payment is due.
5. Should you fail to cancel your recurring subscription before the next payment is due, and wish to do so after, **PayPal fees will be deducted from the amount we can refund to you**. Being non-profit, this ensures that we can continue to keep our prices as low as possible,
6. If you want to unsubscribe part way through a year's subscription and after your 14-day right to a full refund (see below), please contact the editor at [natureobservations@btinternet.com](mailto:natureobservations@btinternet.com). If you cancel part way through your subscription, **your refund will be calculated from the remaining time**.
7. If you pay using PayPal, your payment will show as '[Lilibette's Resources](#)' on your bank statement.
8. Your subscription will start with the next issue published after we have received your payment.

9. Please ensure that your PayPal e-mail and postal address (if applicable for postal orders) are up to date, or you will not receive your product/s. If you do not receive an e-mail from us within two days of ordering, first check your spam folder, then check your PayPal details, before writing to us directly at [natureobservations@btinternet.com](mailto:natureobservations@btinternet.com)
10. Please note that it is your responsibility to manage your subscription, be that through PayPal or by cheque. We can help to cancel PayPal subscriptions when asked by the subscriber but we cannot be held responsible if you do not receive your magazine and you do not tell us that you have not received it, or for separate individuals paying twice for the same recipient, or if you thought you paid by cheque instead of PayPal and do not cancel your subscription, or in any other circumstance.
11. We kindly request that if you continue to receive a magazine after your subscription has ended you inform us. In this way, we can keep prices as low as possible. You will not be charged for the magazine(s).
12. Please always notify us at [natureobservations@btinternet.com](mailto:natureobservations@btinternet.com) if you post a cheque to us.

## **Privacy Policy**

- If you subscribe, your name and e-mail, as well as your postal address (if applicable) will be kept securely by Nature Observations and will not be shared with anyone else. You will be able to request a copy of the information held about yourself at any time. You can update your details or request your details to be deleted from the database by e-mail to [Nature Observations](#) at any time, should you wish to do so.
- We do not store any details of your bank account. Our preferred method of payment is through PayPal, who handle the information. PayPal's privacy policy can be found [here](#).

## **Cancellation**

Under the Consumer Contracts Regulations, for print copies, you have a 14-day right to cancel and to receive a full refund. For electronic copies you have the right to cancel before downloading, but once you have downloaded a product, you lose your 14 day right to cancel.

In all other circumstances please refer to points 4, 5 and 6 above.

Nature Observations operating under Lilibette's Resources complies with Distance Selling Regulations 2000.

If the download is not successful, or you have trouble viewing it, [contact us](#) first as we will usually be able to correct the issue for you. However, it would be wise to check that your computer can view PDF files before purchasing.

Nature Observations cannot print your PDF download for you, however we may be able to help if you experience difficulties. [Contact us!](#)

## **Ordering and FAQ**

### **How do I order products?**

All of our PDF products are digital downloads. They arrive in PDF form. This means that to order you click on the 'Buy Now' button and pay through PayPal. All of our print products are similarly paid for by PayPal. You do not need a PayPal account to do this. An e-mail from PayPal will be sent to you once you have paid, confirming the transaction. You will also be sent a confirmatory e-mail from us as soon as your payment has been processed, confirming the date of the next publication, and checking postal details (when applicable). You will not receive ordered products until the next issues are published, as we print to order.

Remember that all electronic orders are sent as download links and are sent to your PayPal email address. Please ensure your PayPal e-mail address is current, or you will not receive your downloads. If you do not hear from us, please make sure your PayPal e-mail address is the e-mail you normally use.

PayPal's privacy policy can be viewed [here](#).

### **How do I pay?**

We use the secure PayPal service to process payments. You do not have to have a PayPal account to use this facility, most major credit cards are

accepted. We do not store any details about customers' credit or debit cards, nor are we able to, as we do not process any card payments directly.

### **Why do I have to supply my e-mail address?**

Once you have paid, PayPal will send a confirmation e-mail containing information about the transaction. From time to time, we may contact you with issues relating to your subscription.

### **What format do the downloads come in?**

The downloads all come in PDF format and can be opened by most computers using such programmes as [Adobe](#). Please make sure your computer can read PDF files before ordering.

Can I access the files again after opening them?

In order to have access to them again, you need to save them somewhere safe.

When you have downloaded your products/s, click on the 'File' tab, select 'save as', choose a place to save the file and then choose 'save'. You can also store the confirmation e-mail containing the link. Each PDF item purchased can be downloaded as many times as needed.

Modifications of Terms: We shall have the right to modify the terms of this Agreement at any time, which modification shall be effective immediately and shall replace all prior Agreements.

Nature Observations reserve the right to modify or remove products at any time, and to change prices at any time, and you agree that we are not liable to you or anyone else for any such modification or removal. You agree that any material downloaded from the site is obtained at your own discretion and risk, and you take sole responsibility for any direct, indirect or consequential loss of data or damage to your computer system.

**If you have any other questions please do not hesitate to contact us.**

